

RESORT INFORMATION

- The Front Desk is open 24 Hours (*dial 0*)
- The Pool Areas are open from 9am until 10pm (*Adult Supervision is required*)
- Check out is before 11am
- Daily Maid Service is provided (*please remove Do Not Disturb signs before noon*)
- Area and local Restaurant information is located across from the Indoor Pool in the information room (*complimentary coffee is also available*)
- Ice and Soda machines are located at both ends of each floor
- Snack Machines are located in information room
- Laundry Facilities are located on each floor by back stairwells
- Arcade is located in lower level, open 9am until 10pm
- Exercise Room (*lower level*) open 9am until 10pm
- Racquetball and Basketball courts are open 9am until 10pm (*reservations suggested*)*
- *Sign in at Front Desk is required



HOSPITALITY SURVEY AND GENERAL RESORT INFORMATION

STAY FREE!

*Drop off your Survey
at the Front Desk for a
chance to win a free
weekend at
the Holly Tree*

412 Main Street
West Yarmouth, Massachusetts 02673
1-800-452-5202

www.HollyTreeResort.com
survey@HollyTreeResort.com

WELCOME TO ... THE HOLLY TREE RESORT

Thank You for choosing to stay at the Holly Tree Resort Hotel. Our staff is carefully trained in hospitality and personalized service. So if there is anything that we may do to make your stay a pleasant and memorable occasion, please do not hesitate to let us know.

The Holly Tree Resort is centrally located, near beaches, shopping, restaurants, and other attractions. There are menus and brochures in our lobby area, and directions to any location may be obtained at our front desk.

We value your opinion, and hope that you will take a few moments to fill out the attached Resort Rating Survey. Let us know how your stay was, and any suggestions you have so that we may make the Holly Tree Resort a place you would like to return to again and again. Feel free to contact us with your comments at survey@HollyTreeResort.com



Please take a few moments to grade us in the following areas (please check one) :

1. Overall, how would you grade this resort

A B C D

2. Your Unit in General:

Appearance / Decor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Price	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bathroom	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Resort Appearance:

Building Exterior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Landscaping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lobby / Public Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pool / Recreational Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Resort Hospitality:

Staff Friendliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Resort Amenities

Activities Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arcade	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exercise Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Racquetball / Basketball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Name _____

Date Stayed _____ Unit No. _____

Type of Stay (check one): Hotel Rental

Resort Exchange Vacation Ownership

Would you return to this resort? Yes No

Comments or Suggestions: _____
